



IMPORTANT INFORMATION

April 6, 2026

<<PRIMNAME>>
<<OWNER2>>
<<OWNER3>>
<<ADDR1>>
<<CITY>>, <<STATE>> <<ZIP5>>-<<ZIP4>>

Beginning April 27, 2026 at 8am CT, use the Updated Login ID below for First Digital Banking.

Dear [Name],

As we get ready to transition CedarStone to enhanced digital banking at First Financial Bank, we want to share this important update with you.

- For your security, your current username has been updated to help ensure a smooth transition.
- Beginning Monday, April 27 your new login ID will be [NewUserName].
- Enter “**First**” followed by the **last four digits of your Social Security Number or Tax ID** for your password. Your password should look like this: **FirstXXXX**.
- Once you’ve logged in to first-online.bank, you’ll have the opportunity to change your login ID if you wish. There’s nothing else you need to do.

If you have any questions, please call us:

- **Now through April 24:** 615.443.1411
- **Beginning April 27:** 800.511.0045

We’ll have extended evening and weekend hours April 27-May 2.

Thank you for banking with us.

Sincerely,

Norman D. Lowery
President & CEO, First Financial Bank