




Helpful reminders about banking with First Financial.

See inside for time-sensitive information.



I'm Gabby,
Your New Personal Digital Assistant!
I'm here anytime you need me, on the website at first-online.bank or in the First Mobile app!

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First Financial Bank
PO Box 2122, Terre Haute, IN 47802



Here for you every step of the way

Your CedarStone accounts and services transfer to First Financial Bank over April 24-26, 2026. Please keep this information in mind as we make this transition.

Debit Cardholders

- You should receive a new contactless First Financial Visa® debit card prior to Monday, April 27. If you don't please call us at **800.511.0045**.
- You can use your CedarStone debit card on Saturday and Sunday, April 25-26. Withdrawal and transaction amounts may be limited.

ACTION: Activate your new First Financial debit card on Monday, April 27 beginning 7am CT and begin using it.

ACTION: Provide your new First Financial debit card number, expiration date and security code to any companies that currently deduct recurring payments from your CedarStone debit card on or after Saturday, April 25, to begin using as of April 27.

Cash Access at ATMs

ATMs will be available if you need cash for the weekend. You can use your CedarStone debit card until Monday, April 27, but withdrawal and transaction amounts may be limited.

Banking Centers

Banking centers will close at 3pm CT, Friday April 24 and reopen at their usual time Monday, April 27. You'll continue to be served by the same people you know and trust.

Phone Banking

- As of 2pm CT on Friday, April 24, telephone banking will no longer be available.
- As of 5am CT on Monday, April 27, the automated First Customer Account Line will be available at **800.459.1672**.

Automated Payments & Direct Deposit

On or after April 25, if you have automatic payments deducted from your deposit account (including online bill payments) or funds direct deposited into your account, we encourage you to update your routing number.

Routing Number: 074900356

For More Information

- Visit **first-online.bank/cedarstone**
- Through April 24 call **615.443.1411**
- Beginning April 27 call **800.511.0045**

Digital Banking & Bill Pay

- At 3pm CT Friday, April 24, CedarStone online banking, mobile banking and bill pay will no longer be available. Any payments set up prior to this will continue to be processed. **Prior to this time, you should download and print any statements and transaction history you wish to save for your records.**
- At 8am CT on Monday, April 27, First Financial Digital Banking, Bill Pay and Business Digital Banking will be available.
- Instructions for logging in at first-online.bank have been mailed to all existing online banking customers.
- Remember to re-establish any fund transfers you currently have because they will not automatically move to First Digital Banking.

Checks

- You can continue to use your existing CedarStone checks, including home equity line of credit checks, unless otherwise notified.
- After April 27, you can order additional checks through the Bank.

Wire Transfers

The following cut off times will take effect for wire transfers beginning April 27:

- Incoming: 3pm CT
- Outgoing Domestic: 3pm CT
- Outgoing International: 2:30pm CT

Domestic Incoming Wire Transfers

Beginning April 27

- Receiving Bank: First Financial Bank, NA
- Address: One First Financial Plz
Terre Haute, IN 47807
- Routing Number: 074900356
- Beneficiary Name, Address, and Account Number

International Wire Transfers

Contact your banking center for incoming international wire transfer instructions after April 27, 2026.

Extended Contact Center Hours

Monday	April 27	7am-8pm CT
Tuesday	April 28	7am-8pm CT
Wednesday	April 29	7am-7pm CT
Thursday	April 30	7am-7pm CT
Friday	May 1	7am-7pm CT
Saturday	May 2	8am-2pm CT

Normal Contact Center Hours | Beginning May 4

Monday-Friday	7am-5pm CT
Saturday	8am-Noon CT